Иностранный язык в сфере профессиональной коммуникации для службы приема и размещения.кс_СПО_Гостиничное дело [43.02.14] (2/2)

1. What is the correct way to greet a guest in English?

2. How can you ask a guest if they need any assistance with their luggage?

3. Which phrase is appropriate to use when offering a guest a room upgrade?

4. How can you ask a guest about their preferred method of payment?

5. What is the correct response when a guest asks for a late check-out?

6. How can you inquire about a guest's breakfast preferences?

7. Which phrase is suitable for asking a guest if they enjoyed their meal at the hotel restaurant?

8. How can you offer a guest assistance with booking a tour or excursion?

9. What is the appropriate way to ask a guest if they require housekeeping service?

10. How can you confirm a guest's reservation details without revealing personal information?

11. Which phrase is suitable for offering a guest assistance with arranging transportation to the airport?

12. How can you ask a guest if they have any specific dietary requirements for their stay?

13. What is the correct way to inform a guest about the hotel's check-out time?

14. How can you ask a guest if they would like their room serviced during their stay?

15. Which phrase is appropriate for confirming a guest's wake-up call request?

16. How can you ask a guest if they have any preferences for room amenities such as pillows or blankets?

17. What is the appropriate way to offer a guest information about nearby tourist attractions or sightseeing opportunities?

18. How can you ask a guest if they would like assistance with making restaurant reservations outside of the hotel?

19. What is the correct response when a guest asks about the hotel's policy on pets in rooms?

20. How can you ask a guest if they require assistance with printing or scanning documents during their stay?

21. What is the appropriate way to inquire about a guest's preferred method of communication during their stay (e.g., phone, email, messaging)?

22. How can you confirm a guest's request for early check-in without promising immediate availability of their room?

23. What is an appropriate response when a guest asks about the hotel's policy on smoking in rooms?

24. How can you ask a guest if they require assistance with storing valuables or using the hotel safe?

25. What is an appropriate way to offer a guest information about local transportation options (e.g., bus, taxi, rental car)?

26. How can you ask a guest if they require assistance with using hotel amenities such as the pool, gym, or spa?

27. What is an appropriate way to offer a guest information about local events or activities happening during their stay?

28. How can you ask a guest if they would like assistance with booking spa treatments or massages during their stay?

29. What is an appropriate way to inquire about a guest's preferences for room temperature or climate control settings?

30. How can you ask a guest if they would like assistance with making reservations at local attractions or entertainment venues?

31. What is an appropriate response when a guest asks about the availability of meeting or conference facilities at the hotel?

32. How can you ask a guest if they require assistance with arranging catering services or special event planning during their stay?

33) What is an appropriate way to offer a guest information about local business services (e.g., printing, copying, faxing)?

34) How can you ask a guest if they require assistance with accessing high-speed internet or Wi-Fi during their stay?

35) What is an appropriate way to inquire about a guest's preferences for business amenities such as meeting spaces, audiovisual equipment, or office supplies?

36) How can you ask a guest if they require assistance with accessing dining options or catering services during their business trip?

37) What is an appropriate response when a guest asks about the availability of concierge services at the hotel?

38) How can you ask a guest if they require assistance with arranging transportation services such as airport transfers, limousine service, or car rentals during their stay?

39) What is an appropriate way to offer a guest information about local language services (e.g., translation support, language classes)?

40) How can you ask a guest if they require assistance with accessing health and wellness services such as fitness centers, spa treatments, or yoga classes during their stay?

41) What is an appropriate response when a guest asks about the availability of medical services (e.g., doctors, pharmacies, hospitals) near the hotel location?

42) How can you ask a guest if they require assistance with accessing entertainment options such as theaters, museums, concerts, or cultural events during their stay?

43) What is an appropriate way to offer a guest information about local shopping options (e.g., malls, boutiques, markets) near the hotel location?

44) How can you ask a guest if they require assistance with accessing outdoor activities such as hiking trails, parks, beaches, water sports, or recreational facilities during their stay?

45) What is an appropriate response when a guest asks about the availability of childcare services (e.g., babysitting, kids' clubs) at the hotel location?

46) How can you ask a guest if they require assistance with accessing pet-friendly services such as pet sitting, dog walking, grooming salons during their stay?

47) What is an appropriate way to offer a guest information about accessibility services (e.g., wheelchair access ramps, Braille signage) at the hotel location?

48) How can you ask a guest if they require assistance with special requests such as celebration arrangements (e.g., birthdays), surprise gifts (e.g., flowers), romantic packages (e.g., honeymoon)?

49) What is an appropriate response when a guest asks about personalized services (e.g., custom tours), bespoke experiences (e.g., private events), VIP treatment (e.g., exclusive access)?

50) Which of the following is NOT a common element to include in a reservation confirmation email?