

In what order do managers typically perform the managerial functions? Who of the following is the industrial philanthropist? Which one of the following is not one of Drucker's five guiding principles of management? What are the three interpersonal roles of managers? At what level of an organisation does a corporate manager operate? What is the guiding principle behind New Public Management? Which one is not a recognised key skill of management? Which of these is not part of the recognised challenges for modern managers? Who of these is the entrepreneur? What is a social enterprise concerned with? Which 18th century writer produced a famous book called 'The Wealth 11) of Nations'? What characteristic is not a key feature of the 'open systems' model of 12 management? Which one of these characteristics is most commonly associated with 13 the 'rational goal' model of management? What is the guiding principle of scientific management? 15 What is Frank Gilbreth's work most noted for? Which one of the following is not a characteristic of a bureaucratic 16) organisation? Which writer was concerned with the reaction of workers to key 17 characteristics of bureaucracies? Which feature does not form one of Fayol's 14 principles of 18 management?

Самый быстрый способ связи — мессенджер (кликни по иконке, и диалог откроется)











- The Hawthorn Studies are most associated with which writer? As what are key factors that reflect the situation of an organisation 20 referred to? What is another name for contingency planning? What is a definition of an objective? 23 What does the acronym SMART stand for? 24 Which of the following is not a recognised type of plan? 25 To what time-frame do strategic plans relate? 26 Which is not a recognised form of business continuity planning? 27 What is the definition of a scenario in scenario planning? 28) What is a succession plan? 'There is no discernible link between planning and performance'. Who is 29 this position held by? 30 What one of the following is not a key management skill in planning? 31 To what does authority refer? 32 What one of these is not a recognised type of authority? 33 From what does a chain of command extend? What is the optimal span of control?
- Enhancement of job satisfaction and productivity are key characteristics 35) of which theoretical perspective of work design?
- What one of the following is not a characteristic of the job 36 characteristics model?
- As what is ensuring that one individual does not carry the burden of a 37 whole work task referred to?
- 38 What is a Gantt chart a type of?









- How do you call a system that allows workers to work part of the week from home?
- 40 What work arrangement is referred to as Flexitime?
- According to the Five Factor model, 'extraversion' as a personality type 41 is characterised by what type of people?
- 42 What does situational theory of leadership emphasise?
- What do you call a style of leadership that takes account of others' 43 views, opinions and ideas?
- How can you describe the thinking and outlook of transformational 44 leaders?
- According to Lewin, Lippet and White's 1939 experiment, which form of 45 leadership produced the most work from participants?
- 46 What are the two main dimensions of the Ohio Studies into leadership?
- Who of the following is a leading writer on contingency theory of 47 leadership?
- Which one of the following political leaders could not be termed a 48) 'transformational' leader?
- 49 What are the key characteristics of transactional leaders?
- What is the term for power derived from status or position in an 50 organisation?
- When a manager monitors the work performance of workers in his 51 department to determine if the quality of their work is 'up to standard', this manager is engaging in which function?
- What do you call the understanding of a dominant culture before 52 choosing a suitable control system?
- What is the first step in a control process?
- What is the weakest form of control?
- Improving quality through small, incremental improvements is a 55 characteristic of what type of quality management system?
- 56 Where was Total Quality Management first developed?

Самый быстрый способ связи — мессенджер (кликни по иконке, и диалог откроется)











Which of the following are key components of a Total Quality Management system? 58 What is premise control based on? What is the term for the monitoring of events both internal and external 59 to the organisation that affects strategy? 60 What are the main characteristics of an effective control system? 61 What are characteristics of a programmed decision? 62 Of what is an investment decision an example? What is not an assumption underpinning the rational decision making 63 model? Simon (1960) is associated with what type of decision making model? What is the term for decisions limited by human capacity to absorb and 65 analyse information? What is the term for a sub-optimal but acceptable outcome of 66 negotiations between parties? 67 What is intuitive decision making based on? Which of these does not form part of the key streams identified by 68 March (1988) in decision making in highly ambiguous environments? What assumption is the garbage can model of decision making based 69 on? 70 What is the term for the 'rule of thumb' type of bias in decision making? What tasks does Human resource management involve? What does Unitarism as a human resource management approach assume? To what does diversity in the workplace refer to? Which of these is not part of human resource policy?

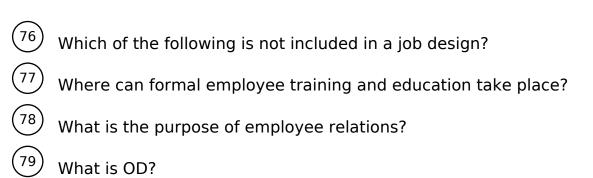




What is a PDP?







What is the personnel department in an organisation concerned with?





