



Modern Communications in Management.φтп_ΜΑΓ

- 1 A process by which meanings are exchanged between persons through a common system of symbols and/or sounds
- 2 How can the words “Problem solving, teamwork, listening” be referred to collectively
- 3 How can the words “Interactive, Push, Pull” be referred to collectively
- 4 _____ enables a manager to determine whether the employee correctly interpreted the message
- 5 the 5 Ps are about _____
- 6 The variety of patterns of vertical and horizontal flows of organizational communication is _____
- 7 Communication going downward from managers to employees is _____
- 8 Workplaces that have few physical barriers and enclosures are _____
- 9 Stigma of working from home lifted, it can be intrusive because home life and work are merged implies _____
- 10 The situation when one person tells everyone is called _____
- 11 The feature of this method that allows the message to be easily browsed or scanned for relevant information is called _____
- 12 The feature of how well this method conveys interpersonal warmth is called _____
- 13 Jargon is _____
- 14 What are sender, receiver, message, media, noise?
- 15 anything that interferes with the receiver understanding the message is called _____
- 16 Status, Progress, Forecasts are _____





- (17) Different working hours, language barriers, different cultural norms are _____
- (18) _____ is the process by which information is exchanged and understood by two or more people
- (19) _____ is as important as the message itself.
- (20) _____ philosophically grounded in the belief that good communication is essential to building trust, gaining commitment, and inspiring and uniting people to work together to accomplish a common purpose
- (21) encoding, formulating a message, selecting a communication channel, decoding, and feedback are _____
- (22) _____ involves establishing credibility, building goals on common ground, making your position compelling to others, and connecting to others on an emotional as well as rational level
- (23) _____ gives a flow of information among members
- (24) Informal public meetings where info can be relayed, issues can be discussed, or employees can be brought together to celebrate accomplishments are _____
- (25) Converting a message into symbols like gestures or written, spoken is _____

