



Methods of Optimal Decisions.d

- 1 What is a problem for an organization?
- 2 Which of the following should you not do when solving problems?
- 3 A person who is affected by a problem or needs to be involved to solve it is a:
- 4 When solving a problem for someone else, which of the following should you not do?
- 5 The first step in problem solving is to:
- 6 Which of the following is a primary resource of information about a problem?
- 7 The purpose of a problem statement is to:
- 8 What does a Cause-and-Effect diagram show?
- 9 An effective way to deal with a complex problem is to:
- 10 After identifying subproblems, you should:
- 11 What is risk?
- 12 Before you start collecting new information through observations or experiments, you should:
- 13 What kind of data should you collect to solve a problem of customer dissatisfaction with a product or service?
- 14 Why should you use your creativity when developing alternatives?
- 15 Which of the following is a useful creativity tool for generating ideas?
- 16 Cost, time, and usefulness are examples of:
- 17 Which of the following should you not do before making a decision?
- 18 An effective plan for implementing a solution includes a(n):





- 19 Which of the following is not a variable you might track when monitoring a solution?
- 20 What should you do if your solution is not causing expected improvements?
- 21 Why might you give a presentation after verifying a solution?
- 22 A(n) _____ is a written or spoken statement that someone makes about a particular topic that is either true or false.
- 23 What is an argument?
- 24 What type of reasoning takes an argument from general observations or premises to a specific conclusion?
- 25 An argument that logically follows its true premises is a:
- 26 What should you do when someone makes an assertion?
- 27 What is a proposition or claim that is taken for granted as though it were known to be valid?
- 28 What do you call an invalid argument that is presented to appear valid?
- 29 What type of argument asserts that if one event happens, another event will inevitably occur as a result?
- 30 What type of reasoning error assumes that if part of something has a particular quality, the whole shares that quality?
- 31 Which one of the following is not a habit of critical thinkers?
- 32 What are group dynamics?
- 33 Knowing about the processes, personalities, and subtleties of how a company operates is called:
- 34 What do successful teams allow time for when the group first starts to meet?
- 35 Divergent thinking describes thought processes or methods used to:
- 36 The goal of convergent thinking is to:
- 37 Which of the following tools helps to perform a cost-benefit analysis?





- 38) A team leader who actively seeks advice from the group before making a decision is using:
- 39) When is majority rule an efficient decision-making technique?
- 40) When group members avoid presenting ideas that fall outside the group's comfort zone, they are suffering from:
- 41) Before a meeting of a large group, you should:
- 42) A decision support system helps you:
- 43) When you create a numeric representation of the decision, you are creating a(n):
- 44) What should you do before comparing subjective data?
- 45) When you sum the values of items and then divide by the number of items , you are calculating the:
- 46) Which of the following calculations is useful for describing data that includes widely varying numbers?
- 47) A pointer that you include in a formula to tell the spreadsheet where to find the actual data is called a:
- 48) To take advantage of pr5-programmed formulas that simplify common mathematical tasks, you can use a:
- 49) In a line chart, what does the line show?
- 50) Circular charts divided into sectors are called:
- 51) How can you account for differences in variables?
- 52) What is the most important component of organizational culture?
- 53) How does a leader's behavior impact the ethical values of an organization?
- 54) What is the role of group dynamics in ethical decision-making?
- 55) How does time pressure affect ethical decision-making in the workplace?
- 56) How does an organization's risk tolerance impact ethical decision-making?





- 57) What is the relationship between ethical values and organizational culture?
- 58) How do ethical values impact leadership style?
- 59) How does group dynamics impact ethical decision-making in the workplace?
- 60) How does risk tolerance impact ethical decision-making?
- 61) What is the relationship between leadership style and group dynamics?
- 62) Fostering ethical decision making within an organization requires improving the firm's ethical standards and
- 63) In the absence of ethics programs, employees are likely to make decisions based on
- 64) ____ are formal statements that describe what an organization expects of its employees in terms of ethical behavior.
- 65) What is not a common mistake when designing and implementing an ethics program?
- 66) The Federal Sentencing Guidelines for Organizations require federal judges to increase fines for organizations that continually
- 67) A code of ethics that does not address specific high-risk activities within the scope of daily activities is
- 68) Organizational ____ can contribute to diminished employee trust and increased employee turnover.
- 69) Which of the following is a common mistake made in implementing an ethics program?
- 70) A ____ generates an ethical program that creates order by requiring that employees identify with and commit to specific required conduct using legal terms and statutes.
- 71) In the long run, a(n) ____ orientation may be better for companies, perhaps because it increases employees' awareness of ethics issues at work.
- 72) ____ identified four cultural dimensions that can have a profound impact on the business environment: individualism/collectivism, power distance, uncertainty avoidance, and masculinity/femininity.





- 73) ____ is a term used by Adam Smith to explain the inherent mechanisms at work in free market systems that keep commerce in equilibrium. It is also known as the “invisible hand.”
- 74) ____ is based upon the assumption that people are predictable and will maximize the utility of their choices relative to their needs and wants.
- 75) ____ assumes that humans may not act rationally because of genetics, learned behavior, and rules of thumb.
- 76) Increasing the wealth gap between nations and misusing and misallocating scarce resources are ethical issue accusations related to
- 77) Which of the following is a measure taken by governments to curtail MNC practices that create ethical issues?
- 78) ____ occurs when the middle class shrinks, resulting in highly concentrated wealth amongst the rich and a large number of poor people with very few resources.
- 79) ____ involves transactions across national boundaries. It is a practice that brings together people who have different cultures, values, laws, and ethical standards.
- 80) What concept refers to economic theories advocating the creation of a society where wealth and power are distributed evenly, relative to the amount of work expended in production?
- 81) These values were developed by a reverend and the UN Secretary General. They express support for universal human rights.
- 82) What is a problem for an organization?
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Самый быстрый способ связи — мессенджер (кликни по иконке, и диалог откроется)



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