



Digital Transformation in Management.d

- 1 An order quantity for a specific customer at retail store, number of hour an employee worked during the month, and marks scored by a student in a particular subject are all examples of:
- 2 Which of the following systems helps in producing periodic summary reports meant to be used by middle level managers in an organization?
- 3 A set of procedures that collect, store, process and disseminate information to support decision making at various levels in an organization can be best defined as:
- 4 _____ systems deal with the day-to-day operations of an organization, such as assigning employees to tasks and recording the number of hours they work, or placing a purchase order.
- 5 _____ systems deal with middle management activities such as short-term planning, organizing, and control.
- 6 A _____ user interface is a set of software features that provides users with direct control of visible objects and actions on the screen to replace complex command syntax.
- 7 A(n) _____ system supports the monitoring, collection, storage, processing, and dissemination of the organization's basic business processes.
- 8 One of the components of a larger system, it is considered a(n) _____.
- 9 A system that can change itself or its environment in order to survive is _____ system.
- 10 A system that controls the industrial processes of an organization would be classified as a(n) _____ support system.
- 11 Digital has brought a transformed scale, scope and pace of _____.
- 12 The startups empowered through digital technology to operate at global scale, access the best talent, _____ communication costs and reach far broader audiences than was once possible.
- 13 Innovation proficiency means moving from episodic to _____ and systematic innovation.
- 14 Transformed consumer contexts refers to power shift from organizations to _____.





- 15) Digital has played its _____ role in nearly every walk of life.
- 16) A business's competitive _____ is the sum or the average of its transaction costs.
- 17) A new digitally empowered competitor is a major threat of _____ to the industry.
- 18) _____ are the enabling factors for the new technology are in place (and visionaries may even be able to describe its goals or its operation), but it has yet to become a reality.
- 19) In a shifting environment we need to recognize that strength and growth in knowledge comes from _____.
- 20) The plans which use the previous year's numbers as the basis for the forecast of the following year's numbers are _____.
- 21) The state before a business has begun their journey toward digital transformation, wherein traditional thinking and approaches still dominate.
- 22) Agile requires a _____ effort on moving in a clear direction and an innate ability to adapt and change course when inevitably necessary.
- 23) Operating in the _____ requires not only a heightened level of boldness in being willing to disrupt your already well-optimized model, but the ability to concurrently manage more than one potentially competing business model in the same organization.
- 24) _____ is a human-centered approach to innovation that draws from the designer's toolkit to integrate the needs of people.
- 25) The process involves a broader application of design methods to _____.
- 26) The term "Agile" in this sense comes from the Manifesto for Agile Software Development of _____.
- 27) An approach that considered anything in a production process outside of the creation of value for the end customer as wastage and systematically seeks to remove it is called _____?
- 28) Survival bias leads us to _____ focus on the successful, to the detriment or oversight of what we can learn from the unsuccessful, and can lead to false conclusions.
- 29) A supportive culture is needed to deliver real value that all the stakeholders require from a _____.





- 30 Organizations can develop an _____ learning culture is through embedding the practice of reflective thinking and retrospectives.
- 31 An agile innovation process requires businesses to be adept at all _____ stages of Schumpeter's model for technological change:
- 32 As companies become larger and face ongoing challenges, they often become very _____ facing.
- 33 A _____ business is a restless, curious organization.
- 34 There are three stages of Schumpeter's model for technological change: Invention, innovation and _____.
- 35 Challenging sector conventions on offering, pricing or revenue generation is called:
- 36 Design thinking, agile and lean are all customer-centric methodologies are _____ centric methodologies.
- 37 Key to developing learning and transformation at scale, is how we extend these new ways of working beyond the _____ lab.
- 38 Organizational _____ are 'the principles and values that will accelerate your progress together'.
- 39 We need to be selective about which shifts in consumer behaviour we prioritize, and which customer _____ we choose to address first.
- 40 We need to make choices about where we play in the market, to lead rather than obsessively _____ and benchmark.
- 41 Many businesses set a company-wide strategy and then regard everything else as a tactic that _____ toward that strategy.
- 42 OKRs, or Objectives and Key Results, is a methodology for connecting company, team and individual _____ and measurable results that was originally introduced at Intel in the 1970s.
- 43 Clear focus on a set of expected _____ to be delivered by the end of the sprint
- 44 Working in cycles helps challenge and remove _____ and improves forecasting accuracy.
- 45 Participants can see both working outputs, and clear progress against _____ objectives which is both galvanizing and empowering.
- 46 _____ is central to the flow of knowledge into and within a business.





- (47) Since it is expensive, the system is _____ enough to require a lengthy training course to understand how to use it and is accompanied by a thick user manual that few people ever read.
- (48) Taking simple automation to new levels, _____ businesses will increasingly apply machine learning to enable pattern recognition and continuous improvement
- (49) In order to move quickly it is essential in a large organization to invest time in understanding where decision-making and _____ resides.
- (50) The onion is a way of creating understanding about who is in the wider team, and inviting them in without disrupting the _____ size of the core team.
- (51) Which one of the following is NOT the key characteristic of intelligent system?
- (52) AI is concerned with the studying of thought processes of _____ and representing those processes via machines.
- (53) Which one of the following is NOT an application of AI?
- (54) Components of KM does not include:
- (55) Business intelligence applications are based on all of the following except:
- (56) Which of the following artificial intelligence applications can process data that are incomplete or ambiguous?
- (57) Which of the following artificial intelligence applications can learn by processing sample problems and their solutions?
- (58) Within an expert system, the _____ contains facts about a specific subject area and rules that express the reasoning procedures of an expert on the subject.
- (59) An intelligent agent is:
- (60) The _____ are a part of evolutionary computation that use concepts borrowed from nature to conduct the search, including selection, mutation, and crossover rate.
- (61) Agile defines a broader opportunity to change mindsets, behaviours, and yes, organizational _____.
- (62) At _____, culture is seen as a way to not only create the environment where people can do great work,





- 63) _____ without psychological safety can create anxiety and mistakes, and maintaining the open, safe culture without accountability means employees remain unchallenged and overly comfortable.
- 64) If it is a culture that is characterized by trust, which enables a greater degree of unity and autonomy then we are more likely to be able to _____ at pace.
- 65) In high-performing teams, implicit rather than _____ communication is emphasized.
- 66) A common understanding of our direction and context combined with an environment of _____ enables us to move fast.
- 67) A _____ mission, cause or belief catalyzes loyalty, alignment and motivation.
- 68) A true learning culture can only exist if employees are enabled with the right tools and processes, and then _____ to learn from their failures as well as their successes.
- 69) In the agile organization, mastery means _____ staff to not only learn and improve but also to visibly see the results of their learning.
- 70) The individuals who can combine technical knowledge, business expertise and creativity and really transform organizational capability are called _____.
- 71) True digital transformation is an enormously _____ and manifold.
- 72) The structure and process of change. The route into transformation, the key stages and progression of the journey overall, is called _____.
- 73) The time dimension of change is called _____.
- 74) Once we have made the case for change and created the positive urgency needed to counteract the forces of inertia, we need the _____ of those who can make the change happen.
- 75) A related purpose provides the _____ that the company exists.
- 76) Customer benefits defines the tangible benefits for the _____.
- 77) Real transformation comes from bringing a compelling _____ vision to life through everyday approaches, defaults and behaviours





- 78) A key way to think about changing everyday behaviour is to consider the factors that _____ it.
- 79) It's important to recognize that along the _____ journey, not everything changes at the same pace.
- 80) _____ is the mental state where we are completely immersed and absorbed, with deeply focused motivation, on a singular task or activity.

